

ALM0145 - SMS connection not polling

DESCRIPTION

A specific connection (phone number) is unable to pull new SMS messages from the SMS provider.

SEVERITY

Major

IMPACT

This SMS connection will not pull down new messages until the issue is resolved.

TROUBLESHOOTING STEPS

- Verify that your credentials for this provider are correct
- Check logging for indicators of other connection related issues between the MiCC server and provider.

APPLIES TO

MiCC 8.0 and newer

Keywords: ALM0145 SMS connection not polling

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<http://micc.mitel.com/kb/KnowledgebaseArticle52467.aspx>

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