

## Hotfix KB235326 - Various Workforce Scheduling Fixes

### PROBLEM

This hotfix contains multiple fixes for the Workforce Scheduling component.

- Workforce Scheduling was intermittently throwing "YSE\_EntityDataChanged() Exception: | Collection was modified;" errors.
- Workforce Scheduling was experiencing Connection Errors.
- CCMWeb Error appears when trying to make Workforce Scheduling employee portal report (Non Concurrency).
- CCS Service was stopping after failing to Broadcast Server Update.
- Workforce Scheduling Error: Error while generating recurrences "Object reference not set to an instance of an object".
- Not all data showing in Workforce Scheduling after previous Hotfix was applied.
- Searching for an employee in YSE, none of their skills, availability, etc are initially populated.
- When setting a filter of "=0" in the schedule builder, the filter is not applied correctly to the employee list.
- Scheduled Builder Option "Cover for Breaks" was not being used, and has been removed.
- Time off / Employment Qualifications.
- Some users were receiving an Unhandled Exception when creating a schedule.
- Workforce Scheduling application was intermittently throwing errors that required a server reboot.
- Workforce Scheduling was intermittently throwing an Unhandled Exception "This row has been removed from a table and does not have any data".
- Workforce Scheduling was intermittently throwing an error "System.Exception: No update was begun".
- Workforce Scheduling was intermittently throwing an "Exception: System.InvalidOperationException: Collection was modified" error.
- Workforce Scheduling was intermittently throwing "The Given PrimaryTimeEventRow does not have a corresponding ShiftTimeEventRow" errors.
- Many additional robustness improvements for concurrent client usage.
- "Yearly" recurrence option is being removed from the application.

### RESOLUTION

This hotfix is to be applied onto 6.0.3.0.

1. Download the attached **KB235326.EXE** to the Enterprise Server.
2. Double-click the **KB235326.EXE** file and follow the on-screen prompts.

**NOTE:** Installing this hotfix will restart the prairieFyre services. In order to avoid service interruption we recommend applying the update after hours or during a scheduled maintenance window.

### APPLIES TO

6.0.3.0

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