

## HotFix KB466669 - desktop ignite not displaying selected emails since Windows 10 update 1809

### PROBLEM

After applying patch 1809 in a Windows 10 client PC, the desktop Ignite application was no longer displaying emails in some situations.

### RESOLUTION

This Hotfix is to be applied onto MiContact Center Business version 9.1.0.0.

1. Go to <https://www.mitel.com/>
2. Click the **Login** button.
3. Click the **Sign in** button under **MiAccess**.
4. On the left, select the **Software Download Center**.
5. Expand the tree to **MiContact Center Business** and then down to **MiContact Center Business 9.1.0.0** and **HotFixes**.
6. Download the **MiCC HotFix KB466669.exe** HotFix to the MiContact Center server.
7. Double-click the **MiCC HotFix KB466669.exe** and follow the on-screen prompts.
8. Wait for the repackager and auto-updates to complete.

**NOTE:** Applying this Hotfix will restart the MiContact Center services. To avoid service interruption we recommend applying the patch after hours or during a scheduled maintenance window.

### APPLIES TO

MiCC 9.1.0.0

**Keywords:** Hotfix 1809 Windows 10 466669 KB466669

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<http://micc.mitel.com/kb/KnowledgebaseArticle52606.aspx>

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