

## 7.X - When installing MiCC with remote SQL, you must install local SQL with Management Studio (2012 or 2014)

### PROBLEM

When installing the MiContact Center software onto a server using a remote SQL instance, you encounter an error.

### SYMPTOMS

An error will be thrown that looks like the following:

```
Error 2014-Aug-21 14:19:29.017 Exception caught while attempting to execute task:
System.IndexOutOfRangeException: Index was outside the bounds of the array.
    at
Microsoft.SqlServer.Management.Smo.SqlPropertyMetadataProvider.PropertyNameToIDLlookup
WithException(String propertyName, PropertyAccessPurpose pap)
    at Microsoft.SqlServer.Management.Smo.SqlSmoObject.GetDbComparer(Boolean inServer)
    at Microsoft.SqlServer.Management.Smo.SqlSmoObject.InitializeStringComparer()
    at Microsoft.SqlServer.Management.Smo.AbstractCollectionBase.get_StringComparer()
    at Microsoft.SqlServer.Management.Smo.SimpleObjectCollectionBase.InitInnerCollection()
    at Microsoft.SqlServer.Management.Smo.SmoCollectionBase.InitializeChildCollection(Boolean
refresh)
    at Microsoft.SqlServer.Management.Smo.SmoCollectionBase.Refresh(Boolean
refreshChildObjects)
    at prairieFyre.ConfigurationWizard.Tasks.SqlTask.SqlTask.CreateDatabase(String
aScriptName)
    at prairieFyre.ConfigurationWizard.Tasks.SqlTask.SqlTask.Process()
    at prairieFyre.Configuration.TaskManagement.Task.Process()
    at prairieFyre.Configuration.TaskManagement.TaskList.processTask(Task t)
```

### CAUSE

Your local SQL instance is missing some required management objects.

### RESOLUTION

Ensure that SQL 2012 or newer is installed on the local server with an instance name of SQLEXPRESS. Management Studio must also be installed locally before installing the MiContact Center software.

### APPLIES TO

7.X

**Keywords:** remote SQL install installation objects error

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