

HotFix KB355769 - Out Of Memory exceptions due to MiTAI memory leak

PROBLEM

Out Of Memory exceptions being thrown by MiContact Center services as a result of a memory leak in the MiTAI Client being used.

RESOLUTION

This HotFix is to be applied onto **MiContact Center 7.1.3.2** .

1. Download the attached **KB355769.EXE** to the MiCC server.
2. Double-click the **KB355769.EXE** file and follow the on-screen prompts.

NOTE: Installing this hotfix will restart the MiContact Center services. In order to avoid service interruption we recommend applying the update after hours, or during a scheduled maintenance window.

APPLIES TO

MiCC 7.1.3.2

Keywords: KB355769 355769 out of memory exception leak mitai

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<http://micc.mitel.com/kb/KnowledgebaseArticle52468.aspx>

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