

## HotFix KB487211 - MiCCSDK Query not returning value for DNIS

### PROBLEM

When querying the MiCCSDK for call details, the DNIS field was being returned as a NULL value.

**NOTE:** This issue is also resolved in **MiContact Center Business version 9.1.2.0** and newer.

### RESOLUTION

This Hotfix is to be installed onto **MiContact Center Business version 9.0.2.0**.

1. Ensure that KB465400 is installed.
2. Go to <https://www.mitel.com/>
3. Click the **Login** button.
4. Click the **Sign in** button under **MiAccess**.
5. On the left, select the **Software Download Center**.
6. Expand the tree to **MiContact Center Business** and then down to **MiContact Center Business 9.0.2.0** and **HotFixes**.
7. Download the **KB487211** HotFix to the MiContact Center server.
8. Double-click the **KB487211** HotFix and follow the on-screen prompts.
9. Wait for the repackager and auto-updates to complete.

**NOTE:** Installing this Hotfix will restart the MiContact Center services. To avoid service interruption please install this patch after hours or during a scheduled maintenance window.

### APPLIES TO

MiCC 9.0.2.0

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