

Unable to add more remote IVR nodes with Network License

PROBLEM

On a site with a CCM network License and only one IVR Starter Pack, customers can add more media servers but not Remote IVR Nodes.

RESOLUTION

- Network License allows purchase of CCM to be purchased with the Employee Desktop. Each CCM per employee up to 40 nodes.
- € Employee Desktop allows purchase of CCM to be purchased with the Employee Desktop. Each CCM per employee up to 120 nodes. Each CCM per employee up to 120 nodes. Each CCM per employee up to 120 nodes.

APPLIES TO

6.X

Keywords: 105362 remote ivr node licensing network

Last Modified By: AndrewM, Tuesday, October 06, 2015
<http://micc.mitel.com/kb/KnowledgebaseArticle51922.aspx>

Saturday, June 25, 2022