

Remote Server 6.0 Installer starting MCC services when they should be disabled

PROBLEM

When installing the remote server software, and selecting the option to specify MCC credentials at a later time the installer will disable the MCC services, but start them regardless.

SYMPTOMS

MCC Exchange Objects and MCC Exchange Setup services are Disabled but Started in windows.

WORKAROUND

1. Go to **Start => Run** (or **Search**) and type **services.msc** .
2. Find the **MCC Exchange Objects** and **MCC Exchange Setup** services.
3. Right click each and choose **Stop**.

RESOLUTION

This issue will be resolved with our Atlantic release.

APPLIES TO

Remote Server CCM or IVR 6.0

Keywords: remote server node 6.0 MCC services disabled started

Last Modified By: amontpetit, Monday, October 29, 2012
<http://micc.mitel.com/kb/KnowledgebaseArticle51686.aspx>

Tuesday, August 16, 2022