

## ALM0067 - Extended Digit Length

---

### DESCRIPTION

Extended Digit Length is not enabled on the PBX.

Select "Yes" if you want the Called, Calling, and Third Party fields to allow space for 7-digit extension numbers and the Duration of Call field to allow space for up to 10,000 hours (9999 hours, 59 minutes, 59 seconds).

### SEVERITY

Minor

### IMPACT

This setting is required for accurate reporting of devices and durations.

### TROUBLESHOOTING STEPS

1. Open the **3300 ESM**.
2. On the left, click on **System Properties => System Feature Settings => SMDR Options**.
3. Click **Change**.
4. Set **Extended Digit Length** to **Yes**.
5. Click **Save**.

**NOTE:** This alarm will need to be cleared manually by going to **YourSite Explorer** and clicking on Alarms. Select the alarm in question and click the **Snooze** button.

### APPLIES TO

CCM 6.0 SP1

**Keywords:** SMDR Extended Digit Length ALM0067

Last Modified By: amontpetit, Tuesday, September 18, 2012  
<http://micc.mitel.com/kb/KnowledgebaseArticle51514.aspx>

Friday, August 12, 2022