

HowTo - Manually clear an alarm through YourSite Explorer

PROBLEM

You are receiving an Event or Alarm in your RSS feed. You have corrected the issue, but the alarm will continue for 24 hours unless you clear it now.

RESOLUTION

1. Open **YourSite Explorer**.
2. On the left, under the **Enterprise** section go to **Alarms**.
3. Select the alarm you want to disable from the list.
4. At the top of YourSite Explorer, click on the **Tools** tab.
5. Click **Clear selected alarms** in the ribbon.

APPLIES TO

CCM 6.0.X.X and newer

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