

7.1 - Report Inclusion Grid - By Edition

INFORMATION

In Version 7.1 we have introduced the new Workgroup Edition of the MiContact Center software. The attached **ReportInclusionByEdition.xls** file shows which reports are available in each edition. See the **Report Inclusion Grid** sheet for details.

- Business Reporter (formerly Call Accounting)
- Workgroup Edition
- Business Edition
- Enterprise Edition

NOTE: With the inclusion of Ring Groups to our reporting capabilities, some Queue reports will now display Ring Group data as well. See the **Queue Report Data Types** sheet for details as to whether a report shows Path data, Ring Group data, or both.

APPLIES TO

7.1

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