

HotFix - KB106897 - Reporting and Summarization improvements

PROBLEM

This HotFix addresses several issues:

- Extension Accounting by Interval by Call Type returning "No Data" when there should be data for that time period.
- Overnight Summarization failing after upgrade to 6.0.2.1.
- Malformed DateTime value single record causes Summarization to fail.
- Reporting service throwing *Index out of range* exception when running Extension Accounting by Interval by Call Type.

RESOLUTION

This HotFix must be applied on top of CCM version **6.0.2.1**

1. Download the attached **KB106897.EXE** file to the Enterprise Server.
2. Double-click the **KB106897.EXE** file and follow the on-screen prompts.

NOTE: Installing this hotfix will stop and restart all prairieFyre services. In order to avoid service interruption, we recommend installing the hotfix after business hours, or during a scheduled maintenance window.

APPLIES TO

6.0.2.1

Keywords: extension accounting by interval by call type no data index out of range exception summarize overnight maintenance

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<http://micc.mitel.com/kb/KnowledgebaseArticle51918.aspx>

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