

ALM0082 - Standardized Network OLI

DESCRIPTION

Standardized Network OLI is set to "No" on the PBX.

Select "Yes" to enable standardized SMDR functionality. The System Identification parameter cannot be left blank. We recommend you set the Network Format and OLI Node ID Format for Incoming Trunk Calls to "No" when using this option.

SEVERITY

Minor

IMPACT

This option needs to be set to "Yes" to enable accurate reporting.

TROUBLESHOOTING STEPS

1. Open the **3300 ESM**.
2. On the left, click on **System Properties => System Feature Settings => SMDR Options**.
3. Click **Change**.
4. Set **Standardized Network OLI** to **Yes**.
5. Click **Save**.

NOTE: This alarm will need to be cleared manually by going to **YourSite Explorer** and clicking on Alarms. Select the alarm in question and click the **Snooze** button.

APPLIES TO

CCM 6.0 SP1

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