

HotFix - KB116159 - Ignite and Routing corrections

INFORMATION

This HotFix is intended to address the following issues:

- 116477 : Ignite not wrapping all calls once hotfix 108528 applied
- 115429 : Migration from Lync 2010 to Lync 2013: Cannot Register new endpoints
- 115214 : Agent fails to receive ACD call because conference window fails to connect: Router claiming already on ACD call
- 115211 : Router Service would fail to start and gets an error “ No such host is known”
- 114913 : Ignite crashing when agent attempts to do an unsupervised transfer to another user
- 117771 : Enterprise server setting agent Idle while trying to answer ACD call
- 116488 : When clicking the ? in Ignite toolbar, help options sit loading in webpage

This hotfix KB116159 also includes all the fixes from KB117075. You can find details for this release at the following location: <http://www.prairiefyre.com/kb/KnowledgebaseArticle51965.aspx>

RESOLUTION

This Hotfix was included in our 5.10.3.0 release.

5.10.3.0 Release Notes

APPLIES TO

5.10.2 + Hotfix 108528

Last Modified By: andrew_montpetit, Monday, January 06, 2014
<http://micc.mitel.com/kb/KnowledgebaseArticle51972.aspx>

Tuesday, May 17, 2022