

IQ to VWM Migration Wizard fails

PROBLEM

The IQ to VWM Migration Wizard is not prompting for the locations of prompts and songs. When processing it throws an Object Reference error.

SYMPTOMS

You may see an error such as the following:

****** Exception Text ******

System.NullReferenceException: Object reference not set to an instance of an object.

at

prairieFyre.IQtoVWMConversion.Tasks.MigrationTasks.Metrics.TimeSpanMetric.GetReport(Boolean verbose) in

e:\TeamBuild\CCS\6.0.2.0_Deployment\Sources\Source\Applications\IQtoVWMConversion\Tasks\MigrationTasks\MigrationMetricBase.cs:line 191

at

prairieFyre.IQtoVWMConversion.Tasks.MigrationTasks.Metrics\MigrationMetricDictionary.GetReport(Boolean verbose) in

e:\TeamBuild\CCS\6.0.2.0_Deployment\Sources\Source\Applications\IQtoVWMConversion\Tasks\MigrationTasks\MigrationMetricDictionary.cs:line 57

at prairieFyre.IQtoVWMConversion.Tasks.MigrationTaskBase.GetTaskInfoSummary(Boolean verbose) in

e:\TeamBuild\CCS\6.0.2.0_Deployment\Sources\Source\Applications\IQtoVWMConversion\Tasks\MigrationTasks\BaseTasks\MigrationTaskBase.cs:line 272

at IQtoVWMConversion.MigrationResults..ctor(List`1 finishedTasks) in

e:\TeamBuild\CCS\6.0.2.0_Deployment\Sources\Source\Applications\IQtoVWMConversion\MigrationResults.cs:line 41

at IQtoVWMConversion.MultipleMigrationTaskStatus.btnDetails_Click(Object sender, EventArgs e) in

e:\TeamBuild\CCS\6.0.2.0_Deployment\Sources\Source\Applications\IQtoVWMConversion\Controls\MultipleMigrationTaskStatus.cs:line 78

at System.Windows.Forms.Control.OnClick(EventArgs e)

at System.Windows.Forms.Button.OnClick(EventArgs e)

at Syncfusion.Windows.Forms.ButtonAdv.OnClick(EventArgs e)

at System.Windows.Forms.Button.OnMouseUp(MouseEventArgs mevent)

at Syncfusion.Windows.Forms.ButtonAdv.OnMouseUp(MouseEventArgs e)

at System.Windows.Forms.Control.WmMouseUp(Message& m, MouseButtons button, Int32 clicks)

at System.Windows.Forms.Control.WndProc(Message& m)

at System.Windows.Forms.ButtonBase.WndProc(Message& m)

at System.Windows.Forms.Button.WndProc(Message& m)

at System.Windows.Forms.Control.ControlNativeWindow.OnMessage(Message& m)

at System.Windows.Forms.Control.ControlNativeWindow.WndProc(Message& m)

at System.Windows.Forms.NativeWindow.Callback(IntPtr hWnd, Int32 msg, IntPtr wparam, IntPtr lparam)

RESOLUTION

This issue will be resolved in 6.0.2.1

Internal Reference Number (TFS) 101701

APPLIES TO

6.0 GA to 6.0.2

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<http://micc.mitel.com/kb/KnowledgebaseArticle51861.aspx>

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