

6.0.2.0 - Agent Group Performance by Agent report does not work when set to French Canadian output

PROBLEM

When set to **French - Canada** output, the Agent Group Performance by Agent report will return **No Data**.

As a workaround, if you run this same report and go to the Advanced tab to select **French - Europe** as the output language, it will run normally.

RESOLUTION

This issue will be resolved in our upcoming Atlantic release.

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APPLIES TO

6.0.2

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