

Excessive IIS logging after rebooting the server.

PROBLEM

In rare cases after rebooting the MiContact Center server the IIS logs grow very quickly.

SYMPTOMS

The IIS logs are full of SignalR events repeating.

```
2015-03-12 10:33:20 10.9.1.20 POST /ccmwa/signalr/poll
transport=longPolling&connectionToken=ktK0S6j-
Tfgori3CZPp5PkrEG_vJB_oJbWUMVymUEklvv3wgE3eU9NOr2mywnOrcia3cmKfqWzcn3plxIjcac
ErBAI8RkXE60AcrNNC5MkDHukDRihEFrZ0Bfk6UEPkG0&messageId=F,0|M,0|N,0|O,0&connecti
onData=[{"Name":"chat"}] 80 - 10.9.1.20 SignalR.Client/1.1.0.0 (Microsoft Windows NT 6.1.7601
Service Pack 1) 200 0 0 15
```

WORKAROUND

You can stop this SingalR cycle by restarting the Application Pool associated with CCMWa.

1. Open the **IIS Manager**.
2. Go to the **Application Pools** page.
3. Select the **CCMWa** application pool.
4. Under **Actions**, click on **Stop**.
5. Under **Actions**, click on **Start**.

APPLIES TO

MiCC Version 7.X

Keywords: iis log logs signalr grow

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