Ignite - Set default font and size

PROBLEM
You are looking to set the default Font and Font Size for all your Ignite clients.
Note that the steps are slightly different depending on whether you are running MiCC Version 7.X or 8.X.

RESOLUTION 7.X
You can set a global default for these values via the GlobalAppSettingsEditor. You can modify one or both of these values.

NOTE: The font type must be entered exactly as shown in the font drop down menu in ignite.

NOTE: Font sizes are a scale from 1 to 8. The standard 'point' values for each number are as follows:
1 is 6pt
2 is 8pt
3 is 10pt
4 is 12pt
5 is 14pt
6 is 18pt
7 is 24pt
8 is 36pt

To add the values to your configuration, please do the following (note that if only adding one value, you skip the step for entering the other):

1. Go to **[InstallDir]\CCM\Services\ConfigService** and open the **GlobalAppSettingsEditor**.
2. Fill in the following settings on a new line if you wish to specify the default Font Size:
- Application: (Leave this box empty)
- SectionGroup: **appSettings**
- Name: **FontSize**
- Value: A number from **1** to **8** or **default**
- Description: An explanation of why the change is being implemented. Note that you must enter a value here to save.
NOTE: Deleting this line in the Global Application Settings Editor will not set the system back to default. To do that, use **default** as the value.
3. Fill in the following settings on a new line if you wish to specify the default Font Type:
- Application: (Leave this box empty)
- SectionGroup: **appSettings**
- Name: **FontType**
- Value: (Enter the font name, as it appears in the drop-down menu in Ignite)
- Description: An explanation of why the change is being implemented. Note that you must enter a value here to save.

NOTE: Deleting this line in the Global Application Settings Editor will not set the system back to default. To do that, use **default** as the value.

4. Click Save. It will take 30 to 60 seconds to save. Please wait for the confirmation box before closing the Editor.

RESOLUTION 7.1.3.X and 8.X

NOTE: In Version 8.0.0.0 the Value format has changed. You are now specifying the "point" size of the font formatted like this: **12pt** .

To add the values to your configuration, please do the following (note that if only adding one value, you skip the step for entering the other):

1. Go to **[InstallDir]\CCM\Services\ConfigService** and open the **GlobalAppSettingsEditor**.
2. Fill in the following settings on a new line if you wish to specify the default Font Size:
- Application: (Leave this box empty)
- SectionGroup: **appSettings**
- Name: **FontSize**
- Value: The point value for the font size desired (eg: **12pt**). Or set it to **default** to restore the default value.
- Description: An explanation of why the change is being implemented. Note that you must enter a value here to save.

NOTE: Deleting this line in the Global Application Settings Editor will not set the system back to default. To do that, use **default** as the value.

3. Fill in the following settings on a new line if you wish to specify the default Font Type:
- Application: (Leave this box empty)
- SectionGroup: **appSettings**
- Name: **FontType**
- Value: (Enter the font name, as it appears in the drop-down menu in Ignite)
- Description: An explanation of why the change is being implemented. Note that you must enter a value here to save.

NOTE: Deleting this line in the Global Application Settings Editor will not set the system back to default. To do that, use **default** as the value.

4. Click Save. It will take 30 to 60 seconds to save. Please wait for the confirmation box before closing the Editor.

RESOLUTION 9.X

NOTE: In Version 9.0.0.0 the Value format is the same as 8.X. You specify the "point" size of the font formatted like this: **12pt** .

To add the values to your configuration, please do the following (note that if only adding one value, you skip the step for entering the other):

1. Go to **[InstallDir]\CCM\Services\ConfigService** and open the **GlobalAppSettingsEditor**.
2. Fill in the following settings on a new line if you wish to specify the default Font Size:

- Application: (Leave this box empty)
- SectionGroup: **Mitel.MiccSdk.Properties.Settings**
- Name: **EmailClientFontSize**
- Value: The point value for the font size desired (eg: **12pt**). Or set it to **default** to restore the default value.
- Description: An explanation of why the change is being implemented. Note that you must enter a value here to save.

NOTE: Deleting this line in the Global Application Settings Editor will not set the system back to default. To do that, use **default** as the value.

3. Fill in the following settings on a new line if you wish to specify the default Font Type:
- Application: (Leave this box empty)
- SectionGroup: **Mitel.MiccSdk.Properties.Settings**
- Name:**EmailClientFontType**
- Value: (You must enter the entire font family stack in order for it to display correctly in Web-Ignite. eg: **arial,helvetica,sans-serif** for arial. Just putting the font name will set the default, but will not display the name in Web-Ignite.)
- Description: An explanation of why the change is being implemented. Note that you must enter a value here to save.

NOTE: Deleting this line in the Global Application Settings Editor will not set the system back to default. To do that, use **default** as the value.

4. Click Save. It will take 30 to 60 seconds to save. Please wait for the confirmation box before closing the Editor.

APPLIES TO
7.0 and newer
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