

HotFix KB211529 - Multiple fixes for IQ and IVR DNIS Group Performance by DNIS reports

PROBLEM

This hotfix addresses the following issues:

- IQ (and IVR) DNIS Group Performance by DNIS, and IQ (and IVR) DNIS Group Performance by DNIS by Period reports returning 'no data'
- IQ (and IVR) DNIS Group Performance by DNIS by Period report not sorting the activity period column properly
- IVR DNIS Group Performance by DNIS report shows incorrect report name in header (IQ DNIS Group Performance by DNIS)

RESOLUTION

This Hotfix is to be installed onto Version 6.0.3.0 with KB175596.

1. Download the attached **KB211529.EXE** file to the enterprise server.
2. Double-click the **KB211529.EXE** file and follow the on-screen prompts.

NOTE: Installing this update will restart the prairieFyre services. To avoid service interruptions we recommend installing the hotfix after hours or during a scheduled maintenance window.

APPLIES TO

6.0.3.0

Keywords: 211529 KB211529 iq aver dnis group performance period no data sort sorting activity

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