

## HotFix KB232143 - Call details appear in Call Notes window, but frequently disappear after a second or two

### PROBLEM

When answering a call in the ContactCenterClient, the call details appear in the Call Notes window, then disappear a few seconds later. This occurs more frequently when you answer the calls quickly.

### RESOLUTION

This hotfix is to be applied onto Version 7.0.1.0.

1. Download the attached **KB232143.EXE** file to the Enterprise Server.
2. Double-click the **KB232143.EXE** file and follow the on-screen prompts.

**NOTE:** Installing this update will restart the prairieFyre services. In order to avoid service interruption we recommend applying this hotfix after hours or during a scheduled maintenance window.

### APPLIES TO

7.0.1.0

**Keywords:** 232143 KB232143 call details notes disappear vanish

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<http://micc.mitel.com/kb/KnowledgebaseArticle52180.aspx>

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