

How to mark a media server as historical or revert back

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ABOUT

When a media server has been decommissioned because it is no longer required or it was replaced by a new media server, it is not recommended to keep devices active on that media server. You can make the media server "Historical" which will free up all active licenses for devices associated with it. Historical telephone data will be retained for reporting purposes but no new data will be collected.

This article explains how to mark a media server as historical.

INSTRUCTIONS

How to mark a media server as historical

1. Create a CCM backup (This step is optional but recommended)
NOTE: Click here for help creating a CCM backup.
2. Launch **YourSite Explorer (Start=>All Programs=>Mitel=>YourSite Explorer)**
3. Under **YourSite=>Enterprise**, click **Media servers**
4. Select the Media server which will become historical
5. Click the **Make historical** button

The following warning message will be displayed:

6. Click **OK**

How to revert back a historical media server

1. Restore a CCM backup which was created before the media server(s) were marked as historical.
NOTE: Click here for help restoring a CCM backup.

APPLIES TO

CCM version 5.8.x.x, 6.0.x.x, 7.x.x.x, 8.x.x.x

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