

## ALM0083 - Standardized Call ID Format

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### DESCRIPTION

Standardized Call ID Format is set to "No" on the PBX.

Select "Yes" to enable standardized call ID format functionality. The Standardized Network OLI option must also be enabled.

### SEVERITY

Minor

### IMPACT

This option must be set to "Yes" in order to populate the Call ID and Associated Call ID fields in SMDR. Mitel uses this information to link records across a clustered PBX environment.

### TROUBLESHOOTING STEPS

1. Open the **3300 ESM**.
2. On the left, click on **System Properties => System Feature Settings => SMDR Options**.
3. Click **Change**.
4. Set **Standardized Call ID Format** to **Yes**.
5. Click **Save**.

**NOTE:** This alarm will need to be cleared manually by going to **YourSite Explorer** and clicking on Alarms. Select the alarm in question and click the **Snooze** button.

### APPLIES TO

CCM 6.0 SP1

**Keywords:** Standardized Call ID Format

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<http://micc.mitel.com/kb/KnowledgebaseArticle51530.aspx>

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