

HotFix KB116827 - Inclusion of Red Box support

INFORMATION

This HotFix adds Red Box support to the existing CCM product.

NOTE: Your Red Box server must be running **Quantify 2D SP2**.

INSTALLATION

This Hotfix was included in our 6.0.2.3 release. If you have a specific business reason for being unable to upgrade, and still require this hotfix, please contact MiContact Center support.

APPLIES TO

6.0.2.2_Rev2

Keywords: Red Box Redbox support

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<http://micc.mitel.com/kb/KnowledgebaseArticle51968.aspx>

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