

ALM0104 - Carrier plan is not associated with a media server or a trunk group

DESCRIPTION

The default carrier plan has no media servers associated to it causing Call Accounting reports to display with no costs associated to them. Even if you are not currently using Call Accounting, we recommend correcting this in the event that you decide later to access Call Accounting functionality.

This alarm displays if a carrier plan has the broken warning business rule "Warning: this carrier plan is not associated with a media server or a trunk group". If the customer is not licensed for Call Accounting, this alarm will not fire.

SEVERITY

Minor

IMPACT

Call Accounting reports will all return no cost data.

TROUBLESHOOTING STEPS

Go to each carrier plan in YourSite Explorer and associate it with either a media server or a trunk group.

APPLIES TO

6.0 SP1 FP1

Keywords: ALM0104 Carrier plan not associated with media server trunk group

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