

KB38538: Enterprise error about CheckSQLDriveUsages

PROBLEM

You receive an Enterprise error about CheckSQLDriveUsages.

SYMPTOMS

The following error can be found in the Enterprise Service log:

eError 8/11/2010 12:46:01 PM EnterpriseHelper - CheckSQLDriveUsages the SQL database installation is set up as :D:\DATABASE\CCMData.mdf

The device is not ready.

| at System.IO.__Error.WinIOError(Int32 errorCode, String maybeFullPath)

at System.IO.__Error.WinIODriveError(String driveName, Int32 errorCode)

at System.IO.DriveInfo.get_AvailableFreeSpace()

at prairieFyre.Services.EnterpriseServer.EnterpriseHelper.CheckSQLDriveUsages(Int32 threshold) in

e:\TeamBuild\CCS\CI_EnterpriseServer_5.7\Sources\Source\Services\EnterpriseServer\EnterpriseServerLib\EnterpriseHelper.cs:line 560

The system is looking on the local D: drive for the database, but the SQL server is remote.

CAUSE

The Enterprise Server is using remote SQL Server.

WORKAROUND

None.

RESOLUTION

This hotfix, along with all other CCM version 5.7 sp1 hotfixes created before January 2010, have been rolled up into one single hotfix.

The 5.7 sp1 Rollup of Hotfixes is available at the following link: [KB41351](#)

The original hotfix for this specific issue is no longer available and you must install the rollup.

APPLIES TO

CCM version 5.7 SP1

Keywords: 38538

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<http://micc.mitel.com/kb/KnowledgebaseArticle50953.aspx>

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