

Email distribution of scheduled reports failing when using Exchange Online/Office 365

PROBLEM Email distribution of scheduled reports is failing when using Exchange Online/Office 365.

SYMPTOMS Scheduled reports are being generated, but are not being emailed. The error in the Reporting - Distribution log is "5.7.1 Client does not have permission to send as this sender".

RESOLUTION Ensure that one of the options in MS Technet article dn554323 (<http://technet.microsoft.com/en-us/library/dn554323.aspx>) has been used to configure the email account used in the SMTP configuration.

APPLIES TO **CCM****Keywords:** Client does not have permission to send as this sender, distribution, Exchange, Office 365, report, distribution

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<http://micc.mitel.com/kb/KnowledgebaseArticle52290.aspx>

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