

ALM0011 - Service Unavailable

DESCRIPTION

This alarm means that a service is failing to respond in an expected manner.

NOTE: In MiContact Center version 6 this alarm code was used as a minor severity. "Service restart detected" to indicate that a service had restarted unexpectedly.

SEVERITY

Major

IMPACT

Variable, depending on the affected service.

TROUBLESHOOTING STEPS

1. Check the logs or event viewer for the service in question for more information as to why it is misbehaving.

APPLIES TO

CCM

Keywords: ALM0011

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