

## KB38918: Collector log Error: DeleteSentData Exception when handle already sent data

### PROBLEM

There is an error in Collector log after the service is restarted.

### SYMPTOMS

The following error is present in the Collector log about 30 seconds after a restart of the service:

```
eError 7/29/2010 9:57:35 PM AsciiLineDiskBuffer - DeleteSentData  
Exception when handle already sent data. Error: Cannot create a file when  
that file already exists.
```

### CAUSE

It appears that the "File.Move" operation in method "DeleteSentData" is failing; presumably because a file with the same name already exists in the SentToEnterpriseServer subdirectory.

### WORKAROUND

None.

### RESOLUTION

This hotfix has been included in all subsequent software versions. For our latest software and updates, please go to [www.mitel.com](http://www.mitel.com).

If you have a business need for this hotfix and are unable to update to a supported software version, please contact Customer Support for assistance.

### APPLIES TO

CCM version 5.7 SP1

**Keywords:** 38918 error clearing buffer collector log Ascii Line Disk Buffer delete sent data

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<http://micc.mitel.com/kb/KnowledgebaseArticle50919.aspx>

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