

HotFix - KB175546 - IQ DNIS Group Performance by DNIS report not pegging all calls correctly

PROBLEM

When comparing the IQ DNIS Group Performance by DNIS report to the raw SMDR data, we found that under some circumstances, calls transferred from one DNIS to another would only peg to one DNIS, not both.

RESOLUTION

This hotfix is to be applied onto CCM version 6.0.3.0.

1. Download the attached **KB175546.EXE** file to the Enterprise Server.
2. Double-click the **KB175546.EXE** file and follow the on-screen prompts.

NOTE: Installing this update will restart the prairieFyre services. In order to avoid service interruption, we recommend installing the hotfix outside of business hours, or during a scheduled maintenance window.

APPLIES TO

6.0.3.0

Keywords: 175546 KB175546 iq dnis group performance peg count

Last Modified By: andrew_montpetit, Tuesday, April 22, 2014
<http://micc.mitel.com/kb/KnowledgebaseArticle52129.aspx>

Tuesday, May 17, 2022