

CFG0045 - There was a problem with your credentials

DESCRIPTION

The credentials you supplied to connect to your media server are invalid, or have incorrect permissions.

SEVERITY

Major

IMPACT

Telephone System Settings Synchronization will not work.

TROUBLESHOOTING STEPS

1. Ensure that the username and password provided are correct.
2. Ensure that on the MiVB the User Authorization profile must have:

- Group Admin: **True**
- System Admin: **True**
- System Admin Policy Name: **system** (or root)
- Application: **True**

APPLIES TO

MiCC Version 8.0 and newer

Keywords: cfg0045 problem credentials permissions sync synchronization

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<http://micc.mitel.com/kb/KnowledgebaseArticle52388.aspx>

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