

## KB39145: WFS reports show all employees no matter what's selected in the reporter UI

### PROBLEM

The Workforce Scheduling reports show all employees no matter what is selected in the reporter user interface.

### SYMPTOMS

1. When running a report from the CCMWeb under Reporter=>Workforce Scheduling=>Schedules, the Submit button is disabled until an Employee is selected. The following report types are affected:
  - Summary Schedule By Employee
  - Employee Configuration
  - Detailed Schedule By Employee With Totals
  - Schedule By Employee By Time Off By Day Of Week
2. The WFS Auto-mailer schedules are not working. No matter which schedule you select, it always returns the same thing.

### CAUSE

The reporting service is not detecting the list of employees and is just getting all data for all employees in the date range.

### WORKAROUND

None.

### RESOLUTION

This hotfix, along with all other CCM version 5.7 sp1 hotfixes created before January 2010, have been rolled up into one single hotfix.

The 5.7 sp1 Rollup of Hotfixes is available at the following link: [KB41351](#)

The original hotfix for this specific issue is no longer available and you must install the rollup.

### APPLIES TO

CCM version 5.7 SP1

**Keywords:** 39145

Tuesday, January 31, 2023