

Non-Compliant account code -1 should not be deleted

PROBLEM

You must not delete the -1 Non-Compliant account code from YourSite Explorer. This code is used as a default code, and the system will not work properly without it.

WORKAROUND

If the account code is deleted from YSE it is not as simple as re-adding it through the YSE interface, as the minus sign "-" is an invalid character in reporting numbers. In order to re-add the account code, please do the following:

1. Open **YourSite Explorer**, and click on **Account Codes**
2. Click the **Add** button at the top.
3. Create a new Account Code with the name **Non-Compliant** and a reporting number of **99999**

NOTE: If reporting number 99999 is already in use you can substitute any unique reporting number.

4. Download the attached **NonCompliantFix.sql** file to the server (you must have SQL Management Studio installed)

5. Double click the **NonCompliantFix.sql** file. This will launch the SQL script in SQL Management Studio.

NOTE: If you substituted a different reporting number in step 3, you must edit it in the SQL script.

6. Click the **Execute** button at the top of SQL Management Studio. Once you receive confirmation at the bottom of the script which will say: *(1 row(s) affected)* you can close SQL Management Studio.

APPLIES TO

CCM all versions

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