

YourSite Explorer throws an exception when running the DNIS Quick Setup Wizard

PROBLEM

Sometimes when running the DNIS Quick Setup Wizard in YourSite Explorer, it will throw an exception.

SYMPTOMS

You may see an error like the following:

Error 1/28/2013 9:18:49 AM YSE:Thread Exception.

--- Start Exception Stack ---

System.ServiceModel.FaultException`1[System.ServiceModel.ExceptionDetail]: The formatter threw an exception while trying to deserialize the message: There was an error while trying to deserialize parameter http://ws.lhotka.net/WcfDataPortal:request. The InnerException message was 'There was an error deserializing the object . The prefix 'p' is not defined.'. Please see InnerException for more details. (Fault Detail is equal to An ExceptionDetail, likely created by IncludeExceptionDetailInFaults=true, whose value is:

System.ServiceModel.Dispatcher.NetDispatcherFaultException: The formatter threw an exception while trying to deserialize the message: There was an error while trying to deserialize parameter http://ws.lhotka.net/WcfDataPortal:request. The InnerException message was 'There was an error deserializing the object . The prefix 'p' is not defined.'. Please see InnerException for more details.

----> System.Runtime.Serialization.SerializationException: There was an error deserializing the object . The prefix 'p' is not defined. ----> System.Xml.XmlException: The prefix 'p' is not defined.

at System.Xml.XmlExceptionHelper.ThrowXmlException(XmlDictionaryReader reader, String res, String arg1, String arg2, String arg3)

at System.Xml.XmlBaseReader.LookupNamespace(PrefixHandleType prefix)

at System.Xml.XmlBinaryReader.ReadNode()

at System.Xml.XmlBinaryReader.ReadElementContentAsString()

at System.Runtime.Seria...).

--- End Exception Stack ---

WORKAROUND

It appears that you can simply run the wizard a second time with the same values, and it will complete successfully.

RESOLUTION

We are resolving this issue in our upcoming Atlantic release.

Internal Reference Number (TFS) 100794

APPLIES TO

6.0.2.0

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