

How to find the SQL database files

INFORMATION

There will be cases where you need to locate the actual database files for the **CCMData** and **CCMStatisticalData** databases. The default location is **[InstallDrive]:\Program Files\prairieFyre Software Inc\CCM\Database** where you will find a **.MDF** and **.LDF** file for each database.

NOTE: it will be in **\Program Files (x86)** on a 64 bit operating system.

In a case where the client has put the database files in an alternate location you can find the files by using **SQL Management Studio**.

1. Open **SQL Management Studio** from the Start menu under the SQL Server folder.
2. Log into the SQL server
3. Expand the **Databases** folder and find the **CCMData** and **CCMStatisticalData** entries.
4. Right-click on **CCMData** and choose **Properties**.
5. On the left, choose the **Files** section.
6. On the right hand side it will now show both the **.MDF** and **.LDF** files for CCMData. There is a **Path** field for each showing the path to the individual file.
7. Repeat steps 3 through 6 for **CCMStatisticalData** to locate those database files. (usually they will be in the same location as CCMData)

APPLIES TO

SQL 2005, 2008, 2008 R2

Keywords: Database path management studio SQL express

Last Modified By: amontpetit, Thursday, April 26, 2012
<http://micc.mitel.com/kb/KnowledgebaseArticle51490.aspx>

Wednesday, February 01, 2023