

RTR0012 - Error accessing Record Buffer

DESCRIPTION

The Router service is unable to communicate properly with the Message Queuing service.

SEVERITY

Major

IMPACT

Real time and reporting may not function correctly.

TROUBLESHOOTING STEPS

1. Log into the Enterprise Server.
2. Open the Windows Services panel, and ensure that the Message Queuing service is running.
3. Check the Windows Event Viewer for any errors relating to the Message Queuing service.
4. If the problem persists, restart the Message Queuing and Router services.

APPLIES TO

5.10 SP1

Keywords: MSMQ Message queuing Record Buffer RTR0012

Last Modified By: amontpetit, Tuesday, September 18, 2012

<http://micc.mitel.com/kb/KnowledgebaseArticle51626.aspx>

Saturday, June 25, 2022