

## HotFix KB285893 - Service performance issues, CPU usage pinning at 100% for one site

### PROBLEM

MiCC services were using excessive CPU for one site, resulting in the CPU usage pinning at 100% until server reboot.

### RESOLUTION

This HotFix is to be installed onto MiCC Version **7.1.3.1**.

1. Download the attached **KB285893.EXE** to the Enterprise Server.
2. Double-click the **KB285893.EXE** and follow the on-screen prompts.

**NOTE:** Installing this hotfix will restart the prairiefyre services. In order to avoid service interruption we recommend applying the update after hours or during a scheduled maintenance window.

### APPLIES TO

7.1.3.1

**Keywords:** 285893 KB285893 CPU pinned services

Last Modified By: AndrewMontpetit, Monday, February 01, 2016  
<http://micc.mitel.com/kb/KnowledgebaseArticle52416.aspx>

Wednesday, February 08, 2023