

HotFix KB95799 - Salesforce click-to-dial functionality not working after 6.0.1.0 upgrade

PROBLEM

After upgrading to 6.0.1.0 and the new Salesforce v 4.0, click-to-dial functionality not working properly.

RESOLUTION

This hotfix is to be applied on top of 6.0.2.0.

1. Download the attached **KB95799.EXE** file to the enterprise server.
2. Double-click the **KB95799.EXE** file and follow the on-screen prompts.

NOTE: Applying this hotfix will stop and restart all the prairieFyre services. In order to avoid service interruption we recommend applying this patch after hours or during a scheduled maintenance window.

APPLIES TO

CCM 6.0.1.0, Salesforce v4.0

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<http://micc.mitel.com/kb/KnowledgebaseArticle51793.aspx>

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