

## HotFix KB320774 - Classification Codes intermittently don't peg on Agent Account Code Compliance reports, but show on Lifecycle Reports

### PROBLEM

Intermittently some Classification codes were not pegging in Agent Account Code Compliance reports.

### RESOLUTION

This HotFix is to be installed onto **MiContact Center Version 7.1.3.1**.

1. Download the attached **KB320774.EXE** file to the MiCC server.
3. Double-click the **KB320774.EXE** file and follow the on-screen prompts.

**NOTE:** Installing this hotfix will restart the prairieFyre services. In order to avoid service interruptions we recommend applying this update after hours, or during a scheduled maintenance window.

### APPLIES TO

MiCC Version 7.1.3.1

**Keywords:** 320774 KB320774 classification code codes compliance report

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<http://micc.mitel.com/kb/KnowledgebaseArticle52405.aspx>

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