

KB39107: WFS mass delete of schedule results in deleting all time events in all schedules

PROBLEM

Using the Mass Delete dialog to delete a portion of the Schedule results in deleting all Time Events in all Schedules. The deletion is not immediately evident. Closing and re-opening the Schedule or closing and re-opening the WFS application shows there are no more Time Events.

SYMPTOMS

If you have a WFS schedule for Monday to Friday and you do Mass Delete for Monday to Thursday, in the visual view it deletes only Monday to Thursday leaving Friday. However, it actually deletes the entire schedule from the database.

CAUSE

There is a logic error in one of the SQL stored procedures.

WORKAROUND

Restore the last nightly database backup. However, schedule changes made during the current day will be lost.

RESOLUTION

This hotfix, along with all other CCM version 5.7 sp1 hotfixes created before January 2010, have been rolled up into one single hotfix.

The 5.7 sp1 Rollup of Hotfixes is available at the following link: [KB41351](#)

The original hotfix for this specific issue is no longer available and you must install the rollup.

APPLIES TO

CCM version 5.7 SP1

Keywords: 39107

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<http://micc.mitel.com/kb/KnowledgebaseArticle50934.aspx>

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