

## ALM0119 - Windows Search Service is not started

### DESCRIPTION

This alarm is thrown if we detect that the Windows Search Service is not started or properly responding.

### SEVERITY

Major

### IMPACT

If the Windows Search Service is not running and responding you will be unable to search any fields (inbox, sent items, etc.) inside the Ignite client. If the Windows Search service remains in this state for long, all email routing will stop.

**NOTE:** As of MiContact Center Business 8.0 and newer, this alarm no longer applies.

### TROUBLESHOOTING STEPS

In the Services control panel, try to restart the Windows Search service.

### APPLIES TO

7.X only.

**Keywords:** ALM0119 windows search service ignite

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