

MCC - Fatal error when creating a multimedia queue from a client computer

PROBLEM

When using YourSite Explorer from a client computer you attempt to create a multimedia queue, and encounter a fatal error.

SYMPTOMS

Error: System.Reflection.TargetInvocationException: Exception has been thrown by the target of an invocation. ---> System.IO.FileNotFoundException: Could not load file or assembly 'Microsoft.IdentityModel, PublicKeyToken=31bf3856ad364e35' or one of its dependencies.

CAUSE

A needed .DLL file was not copied to the client computer.

RESOLUTION

Note: This issue is pegged to be resolved in **MiCC Version 7.1.2.1**.

For previous versions, you can correct the issue by doing the following:

1. On the MiCC server go to **[InstallDir]\CCM\Applications\YSE**.
2. Copy the file **Microsoft.IdentityModel.dll** to a network accessible location or other way of transporting the file.
3. On the client computer, copy the above file to **[InstallDir]\CCM\Applications\YSE**.
4. Re-launch YourSite Explorer. Queue creation will now function as expected.

APPLIES TO

MiCC Version 7.1.1.0, 7.1.1.1, 7.1.2.0

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