MCC Upgrade from 6.X to 7.X - Queue priorities are all reset to 1

PROBLEM
In a Multimedia environment, when the MCC queues are migrated from the 6.X format to the 7.X format during the upgrade, all MCC queues will have their priority set to 1.

RESOLUTION
After completing the upgrade, you must check the queue priorities are configured as per your business needs for all MCC queues.

APPLIES TO
7.0
Keywords: upgrade queue priority priorities

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