

6.0.2.0 - Queue performance reports not respecting data exclusions

PROBLEM

When running Queue Reports over an extended period, if you set a data exclusion by day of week (for example: only Mondays), the report will ignore that exclusion and return data for all days.

RESOLUTION

This issue will be resolved in our upcoming Atlantic release.

Internal reference number (TFS) 99164

APPLIES TO

6.0.2.0

Keywords: queue report exclusion day of week

Last Modified By: amontpetit, Wednesday, January 16, 2013

<http://micc.mitel.com/kb/KnowledgebaseArticle51819.aspx>

Friday, August 12, 2022