

MCC Exchange Setup service won't start on remote node

PROBLEM

MCC Exchange Setup service won't start. MCC Exchange Objects runs normally.

SYMPTOMS

When trying to start MCC Exchange Setup, system times out with "Windows could not start the service in a timely manner"

Service Logs show:

Reached the following endpoints:and received this exception: System.IO.FileNotFoundException: Could not load file or assembly 'Microsoft.Web.Services3, Version=3.0.0.0, Culture=neutral, PublicKeyToken=31bf3856ad364e35' or one of its dependencies. The system cannot find the file specified.

File name: 'Microsoft.Web.Services3, Version=3.0.0.0, Culture=neutral, PublicKeyToken=31bf3856ad364e35'

at prairieFyre.EnterpriseServices.Client.Authentication.InitializeReceiveAddress()

at prairieFyre.EnterpriseServices.Client.Authentication.Login(LoginRequest aLoginRequest, String aServerAddress, Boolean aRegisterRemoteMessages)

CAUSE

WSE component is a pre-requisite for MCC remote node install, but installer does not check for it.

RESOLUTION

Install the **Microsoft WSE 3.0 Runtime** on the remote node. The install file can be found on the CCM server under **C:\CIS_60GA\src\WSE3_0**

APPLIES TO

MCC Remote Node 6.0

Keywords: MCC Remote Node WSE Setup Service

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<http://micc.mitel.com/kb/KnowledgebaseArticle51485.aspx>

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