

HotFix KB233742 - 7.1: Unable to add a multimedia queue when licensed for Business Edition

PROBLEM

In a Business Edition licensed environment with the Multimedia licensed option, you can create a Chat or Email media server, but not a queue.

RESOLUTION

This hotfix is to be installed onto Version 7.1.0.0.

1. Download the attached **KB233742.EXE** file to the Enterprise Server.
2. Double click the **KB233742.EXE** file and follow the on-screen prompts.

NOTE: Installing this hotfix will restart the prairieFyre services. In order to avoid service interruption we recommend applying the update after hours or during a scheduled maintenance window.

APPLIES TO

7.1 Business Edition

Keywords: 233742 KB233742 chat email queue multimedia MCC business edition

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