

## CCMWeb giving error 404.17

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### PROBLEM

When trying to access CCMWeb you receive error 404.17 - The requested content appears to be script and will not be served by the static file handler.

### CAUSE

This is caused by an IIS configuration issue.

### RESOLUTION

1. Go into the **IIS Manager**.
2. Click on the **Default Web Site**, and select **Handler Mappings**.
3. Select **View Ordered List**.
4. **Static Content** (or **Static File**) should be at the very bottom of the list. If it is not, move it to the bottom.
5. Go to **Start => Search** (or **Run**)
6. Type **IISRESET** and hit **Enter**.

### APPLIES TO

CCM all versions

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