

6.0.0.1 to 6.0.2.0 - Account Codes entered in Inter-Tel environment is causing double-peg of ACD calls

PROBLEM

In an Inter-Tel (5000/Axxess) environment, Account Codes entered generate extra SMDR records, and are causing double-pegging for ACD call counts.

RESOLUTION

We are planning to have this issue resolved in version 6.0.2.2

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APPLIES TO

6.0.0.1 to 6.0.2.0

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<http://micc.mitel.com/kb/KnowledgebaseArticle51818.aspx>

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