

Unable to add more remote IVR nodes with Network License

PROBLEM

On a site with a CCM network License and only one IVR Starter Pack, customers can add more media servers but not Remote IVR Nodes.

RESOLUTION

- Network License allows purchase of CCM to be purchased with the Enterprise Support. Each CCM per month up to 40 nodes.
- € Enterprise Support allows purchase of CCM to be purchased with the Enterprise Support. Each CCM per month up to 120 nodes. Each CCM per month up to 120 nodes. Each CCM per month up to 120 nodes.

APPLIES TO

6.X

Keywords: 105362 remote ivr node licensing network

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<http://micc.mitel.com/kb/KnowledgebaseArticle51922.aspx>

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