

Hotfix KB104996 - Active Directory sync throws object reference error

PROBLEM

Running an Active Directory synchronization causes an Object Reference error.

SYMPTOMS

In the YSE logfile you will see an error like the following:

--- Start Exception Stack ---

System.NullReferenceException: Object reference not set to an instance of an object.

at System.Windows.Forms.ToolStripProgressBar.set_Style(ProgressBarStyle value)

at prairieFyre.CustomControls.ActiveDirectorySelector.RunWorker()

at

prairieFyre.CustomControls.ActiveDirectorySelector.OnEntryCountWorkerRunWorkerCompleted(

Object aSender, RunWorkerCompletedEventArgs aArgs)

at

*System.ComponentModel.BackgroundWorker.OnRunWorkerCompleted(RunWorkerCompletedEvent
Args e)*

at System.ComponentModel.BackgroundWorker.AsyncOperationCompleted(Object arg)

--- End Exception Stack ---

RESOLUTION

This hotfix is to be installed on top of version 6.0.2

1. Download the attached **KB104996.EXE** file to the Enterprise Server.
2. Double-click the **KB104996.EXE** file and follow the on-screen instructions.

NOTE: Installing this hotfix will stop and restart prairieFyre services. In order to avoid service interruption, we recommend you install the hotfix after hours or during a scheduled maintenance window.

APPLIES TO

6.0.2

Keywords: active directory sync synchronization object reference

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<http://micc.mitel.com/kb/KnowledgebaseArticle51879.aspx>

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