

CAR0002 - License not available

DESCRIPTION

This alarm indicates that a previous connection from the router to the Oaisys server was not disconnected properly.

SEVERITY

Error

IMPACT

Oaisys call recording integration will not function properly.

TROUBLESHOOTING STEPS

NOTE: This is not a software licensing error, and does not indicate that you are overlicensed.

Once this error is reported you will need to restart the Oaisys server. The router does not need to be restarted to correct this error.

APPLIES TO

5.10 SP1

Keywords: Oaisys license server restart CaR0002

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